

W-02518A-09-0076



0000095373

ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77836

Date: 3/26/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Orville and Delores Staffenhagen

Account Name: Orville and Delores Staffenhagen

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Quartzsite

CBR:

State: AZ Zip: 85346

is:

Utility Company: Q Mountain Mobile Home Park

Division: Water

Contact Name: Robert Kelly

Contact Phone: [REDACTED]

Nature of Complaint:

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Customer sent the following correspondence -

We are writing in regards to the Q Mtn Inc. Application for an emergency rate increase. Are we reading this right, are we being asked to approve another water bill- is this beyond the Q Mtn. Water bill- plus the \$12.50 per month to the Town of Quartzsite? When is this going to stop? No, we don't approve of another water bill - two are enough & one should have been plenty!

Orville & Delores Staffenhagen

Quartzsite, AZ 85346

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Arizona Corporation Commission

DOCKETED

APR 14 2009

DOCKETED BY

[Signature]

AZ CORP COMMISSION
DOCKET CONTROL

2009 APR 14 A 9:31

RECEIVED

Date Completed: 3/27/2009

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ARIZONA CORPORATION COMMISSION

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1. 100-1000000

2. 100-1000000

3. 100-1000000